

May 2011

PMP POST

OCA PATIENT MANAGEMENT PROGRAM



PMP version

The current version of PMP is 5.0.5.0. This update is available on the OCA website. Check the OCA website frequently for updates.

PMP training sessions

Toronto

- June 18 (Basic) & 19 (Advanced)

For more information and to register contact Anne Davidson at 416-860-4161, toll-free at 1-877-327-2273, ext. 4161 or email adavidson@chiropractic.on.ca.

PMP contact info:

200 - 20 Victoria St.
Toronto ON M5C 2N8

Support Line:
416-860-7199
Toll free: 1-800-561-7361
Fax: 416-860-0857

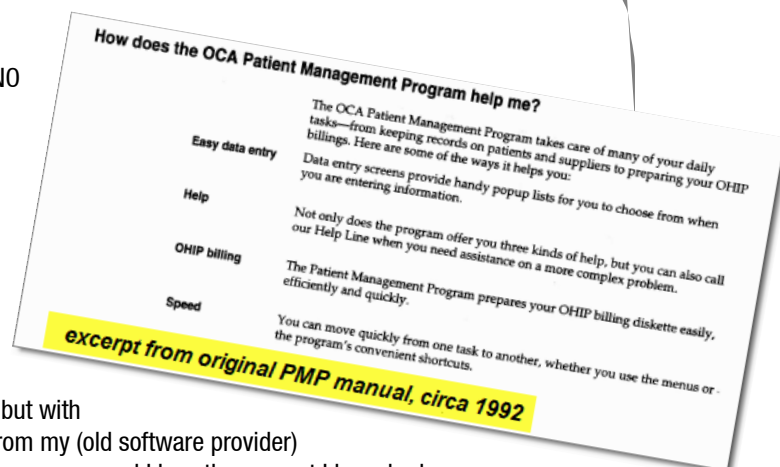
www.chiropractic.on.ca
support@chiropractic.on.ca

Happy 20th Anniversary PMP!

In continuing with PMP's 20th year anniversary we wonder how many of you remember:

- that we used to re-index the files on a daily basis; it only took a few minutes but we always hoped that it wouldn't fail
- we did backups onto floppy disks, and some of us needed 6 or more floppies on a daily basis
- we understood (or thought we did) what NO PAYMENT RECORDED meant, shudder....
- learning how to use a mouse???

Dr. Gary Dyck, the 6th licensed user with PMP comments "I am thoroughly impressed with not only the program but with the support. The support from my (old software provider) drove me to PMP. I love the program and I love the support I have had over the years." ●



PMP Renewal

The time to renew your OCA membership and PMP license is fast approaching. In order to facilitate and simplify the process please consider confirming your PMP associate relationships prior to the PMP renewal. This may mean that you need to delete one or more practitioners from your program that are no longer associated with your practice. This will ensure an easy on-line renewal experience and quick turn around in receiving your PMP Update CD.

If you require a delete doctor program please forward your clinic demographics report to the OCA office (instructions below). There is no charge for this program.

Producing the Clinic Demographics report in PMP:

- In PMP go to the **Setup** menu, then **Clinic Defaults**.
- Click the **Clinic Demographics** button in the bottom left. Print the report.
- Write your email address and "Attention: PMP" on the report.
- Fax it to 416-860-0857

The delete doctor program will be emailed to you. ●

PMP Statistical Report

Although the PMP Statistical report no longer appears on the PMP screen when you open it you can still participate in time to be entered into the PMP Cruise of a Lifetime and, more importantly, help the profession. This is a unique opportunity for PMP users to help by participating in an anonymous statistical report. Annually the OCA asks PMP users to complete a statistical report that is used to assist the OCA when defending and fighting for chiropractic on your behalf. The information submitted is anonymous and your doctors, clinic and patients are not identified.

Urge your doctor to participate!

When your office completes the stat report you are invited to submit the chiropractor's name to be entered into our draw for the "Cruise of a Lifetime". The odds of winning are usually better than 1 in 500.

The OCA's Statistical Report provides demographic data that is used to monitor trends within the profession. The results are used to support our government and public relations efforts, help establish marketing strategies and plan for the profession's future.

Participation is voluntary. *Your anonymity is assured. All results will be pooled by the OCA auditors so the OCA receives no specific information about you, your practice or patients.*

If you have not yet completed the report we urge you to contact the PMP support department to assist you with completing the report until May 20, 2011. ●

PMP HCAI Webinars

On May 6 the OCA offered a webinar "Using PMP for HCAI Submission of OCF Forms" presented by Liz Pridham, PMP Support Representative. The webinar was recorded and is available for viewing on the OCA website, www.chiropractic.on.ca.

This is an extremely helpful webinar in assisting users with all things HCAI. Including:

- setup required for PMP submission to HCAI
- creating OCF forms in PMP
- validation of required fields
- different ways to locate ICD-10 and CCI/GAP codes
- using the PMP HCAI interface
- using the reports. ●

HCAI FAQs



- **How does the patient sign an electronic version of the form?**

After you have completed the form in PMP, print the draft and have the patient sign it. File the signed copy. In PMP on the form, checkmark **Signature on file** (you now have the patient signature on the draft) and input the signing date. The checkmark tells the insurer that you have a signed copy of the form at your office. The insurer can request a copy of this at any time.

- **What is a session?**

Sessions include different treatments that are combined into a group with one code. Session Codes may be used for physical rehabilitation treatments such as manual therapies, exercise, education, and other therapeutic interventions.

The Session Fee Codes are billing codes that providers may wish to use for a group of **physical** rehabilitation services. The Treatment Plan contains a complete description of each of the interventions included (bundled) in a Session. When you use a session fee code on the invoice you eliminate the need to itemize each service or intervention rendered on each specific date of service.

The total cost of the session is the sum of the component services or interventions. ●

CHA Communication

If you want to be added to the OCA communication list so that you receive OCA bulletins, please send an email to Cindy Arnold, Communications Coordinator indicating the OCA members' name, the CHA's name, phone number and email address.

Note that the members' email address and the CHA's email address must be different. ●

Thought for the day

If you have a smile to share or an inspirational thought for the day that we can share with other PMP users to make life easier, please let us know. Send your ideas by email to support@chiropractic.on.ca or by fax to 416-860-0857. ●

*To the world you
may be just one
person but to one
person you may
be the world.*

~ Anonymous