

July 2011

PMP POST

OCA PATIENT MANAGEMENT PROGRAM



PMP version

The current version of PMP is 5.0.5.0. This update is available on the OCA website.

Important Information:

In the event of a postal disruption the PMP renewal update, version 6000, will be available for download **after** your renewal payment has been processed. This ability can only be carried out if your PMP version is greater than 5000. Please download the most recent version of PMP to update the **PMP Utilities** should downloading be required.

Peace of mind about your PMP Backup

We've all heard stories in the news about leaks of confidential patient information. Rest assured that PMP backups are encrypted and password protected. If you are not doing PMP backups everyday that you are in the office, call PMP support for guidance. ●

HCAI Update

Insurer Adjudication Responses

The most recent update to PMP (version 5050) included an enhancement that downloads Auto Insurer Adjudication responses into PMP. A list of responses can be found in the PMP HCAI Interface under the **Reports** menu or within the patient file. This eliminates the need to access the HCAI website in order to determine insurer responses.

OCA PRESENTS

Pathways to Practice 2011

Ontario's Premier Event
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October 1st, 2011

CHA and software tracks specialized just for you. Watch for details coming soon.

PMP contact info:

200 - 20 Victoria St.
Toronto ON M5C 2N8

Support Line:
416-860-7199
Toll free: 1-800-561-7361
Fax: 416-860-0857

www.chiropractic.on.ca
support@chiropractic.on.ca

Accident ID	Form ID	Form Type	HCAI status	Document Number	Date	Draft/Final	Comments	Plan Number	Invoice Number
121	246	OCF23	Responded	11031400002	14-Mar-2011	Final			

The screen shot above:

- 1 shows the adjudication response in the **HCAI status** column. The response was retrieved during communication with HCAI
- 2 offers a **View Adjudication** button. Clicking this button will produce a report detailing the insurer response to the specified form. (See screen shot below.)

Mon, 14 Mar 2011 **Adjudication Report OCF-23** Date From: BC Page No. 1
 Date To: 14-Mar-2011

Pat. No.	Patient Name	Doctor	Document Status
484	Lorenz, Darlene	Dr. Joe OCACHIRO	Responded
Date: 14-Mar-2011	FormID: 246	Adjudication Document Number: 11031400003	OCF-23 Document Number: 11031400002
		Proposed	Approved
(Part 9) Pre-approved Sub-Total		1,860.00	1,860.00
(Part 11) Other Goods and Services:		0.00	0.00
Auto Insurer Total		1,860.00	1,860.00

PMP Training Dates

Preparation has begun for the next round of PMP training sessions. Classes have been tentatively scheduled for Sudbury in September, Niagara-on-the-Lake in November, Sarnia in April, and Ottawa in May. In addition, 4 classes will be held at our Toronto location between September and May.

The new PMP Training Session brochure will be included with your PMP renewal notification and the electronic version will be available on the OCA website in early July. ●



PMP Renewal

It's time to renew your OCA membership and PMP license. In order to facilitate and simplify the process please consider confirming your PMP associate relationships prior to the PMP renewal. This may mean that you need to delete one or more practitioners from your program that are no longer associated with your practice. This will ensure an

easy on-line renewal experience and quick turn around in receiving your PMP Update CD.

If you require a delete doctor program please forward your office demographics report to the OCA office (instructions below). There is no charge for this program.

Producing the Clinic Demographics report in PMP:

- In PMP go to the **Setup** menu, then **Clinic Defaults**.
- Click the **Clinic Demographics** button in the bottom left. Print the report.
- Write your email address and "Attention: PMP" on the report.
- Fax it to 416-860-0857

The delete doctor program will be emailed to you. ●

HCAI Resources

HCAI is tricky; there is a lot to learn. Fortunately, there is help available. We have compiled a short list of resources that just may have what you need.

- www.hcaiinfo.ca — The HCAI Information website is an excellent resource for enrolment information, important dates, and OCF manuals.
- www.chiropractic.on.ca — The OCA website has many items available to update and inform members about changes to OCF forms and HCAI. Click the PMP Website button on the right and go to the Resources menu, Auto Insurance Information. This section also includes ICD-10-CA, CCI, GAP codes and FSCO Guidelines.
- PMP HCAI Webinar recording – located on the OCA website main page (see above). A webinar was offered on May 6th that walked PMP users through the process of creating forms in PMP and sending them through the PMP interface. The recording covers:
 - setup for PMP submission to HCAI
 - creating OCF forms in PMP
 - validation of required fields
 - different ways to locate codes
 - using the interface
 - using reports.

View the recorded webinar at your leisure and skip to relevant sections with ease. ●

Thought for the day

If you have a smile to share or an inspirational thought for the day that we can share with other PMP users to make life easier, please let us know. Send your ideas by email to support@chiropractic.on.ca or by fax to 416-860-0857. ●

You can't do anything about the length of your life, but you can do something about its width and depth.

~ Evan Esar