

February 2011

# PMP POST

OCA PATIENT MANAGEMENT PROGRAM



## PMP version

The current version of PMP is 5.0.4.0. This update is available on the OCA website. Check the OCA website frequently for updates.

## PMP training sessions

### Toronto

- March 26 (Basic) & 27 (Advanced)
- June 18 (Basic) & 19 (Advanced)

### London

- April 9 (Basic) & 10 (Advanced)

### Ottawa

- May 14 (Basic) & 15 (Advanced)

For more information and to register contact Anne Davidson at 416-860-4161, toll-free at 1-877-327-2273, ext. 4161 or email [adavidson@chiropractic.on.ca](mailto:adavidson@chiropractic.on.ca).

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[www.chiropractic.on.ca](http://www.chiropractic.on.ca)  
[support@chiropractic.on.ca](mailto:support@chiropractic.on.ca)

## Happy 20<sup>th</sup> Birthday PMP!

2011 marks PMP's 20th year. We've come a long way - and many PMP users have come along with us. In the early nineties PMP was a DOS program. We didn't have a mouse and wouldn't have wanted one if you offered it to us! Our monitors took up the whole desk and a workstation was pretty much another word for the treatment table.

A few of the highlights in the PMP journey:

- Oct 1991 – first release of PMP
- Oct 1999 – windows version released
- Dec 2004 – OHIP delisting
- April 2007 – sequel (SQL) version released
- April 2009 – integration with ChiroWrite – OCA clinical notes software
- May 2010 – HCAI interface released

We've also created customized versions for CMCC, a large Toronto Hospital, and a study group that was funded by the Ministry of Health.

***Dr. Ziad Bachir** is the first licenced PMP user. He is still using PMP and tells us "I have used PMP for 20 years and think that it is a well thought out program. It is easy to use and easy to teach to new staff. The support line is always there and everyone is very helpful. I am honoured to be the first PMP user."*

***Dr. Morgan Hubbel, also one of the first PMP users** says "[PMP] has been a tremendous help in running a busy practice; attending to details, keeping track of patients and acting quickly on missed or rescheduled appointments. I could not have practiced for over 50 years, without PMP for the last 20!"*

Over the years we have adopted hundreds of suggestions put forth by PMP users and we're still doing it. Some of these suggestions have come from PMP surveys. A PMP survey is being offered to PMP users this year so don't miss out on your opportunity to be heard. We value your feedback. ●

## HCAI Resources

The HCAI Information website, [www.hcaiinfo.ca](http://www.hcaiinfo.ca) is a good resource for finding enrolment information, effective dates, and OCF manuals.

The OCA website, [www.chiropractic.on.ca](http://www.chiropractic.on.ca) has many items available to update and inform members about changes to OCF forms and HCAI. Click the PMP Website button on the right and go to the Resources menu, Auto Insurance Information. This section also includes ICD-10-CA, CCI, GAP codes and FSCO Guidelines. ●

### Patient Management Program Attracts 100 Users in First Month

The response of members to the new computer software Patient Management Program has been very strong with over 100 Users signing on in the first month. This new service, which is only available to OCA Members, has been developed to offer an affordable and reliable alternative for chiropractors wishing to computerize their offices, or who are looking for a new product.

As this program has been developed specifically for the OCA, under the direction of Dr. William A. Watson, it exists solely to meet the needs of the practising chiropractor. Because it is a product which, like CCPA coverage, is owned by the profession, it can evolve to meet new needs as the profession grows. Members will be receiving another order form for the software shortly, but if you would like to order it sooner, or for more information, please call the OCA Office.

OCA News February 1992

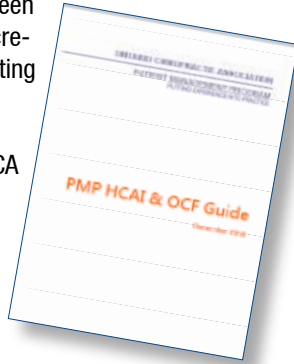
## HCAI FAQs



### • *Help! How do I use the PMP HCAI Interface?*

A PMP HCAI Interface manual has been created that will walk you through creating OCF forms in PMP and submitting them electronically to HCAI.

The manual is available from the OCA website, [www.chiropractic.on.ca](http://www.chiropractic.on.ca) by selecting the green **PMP Website** button from the main screen. Go to the **Resources menu** and select **PMP Updates & Documentation**.



### • *The Minor Injury Guideline is a little confusing. Where can I get more information?*

The Statutory Accident Benefits Schedule (SABS) and the MIG are intended to encourage and promote the broadest use of the Guideline, recognizing that most persons injured in car accidents in Ontario sustain minor injuries for which the goods and services provided under the MIG are appropriate. This means that the MIG will be used more frequently than the OCF18 treatment plan as most patients will fall within the Minor Injury Guideline.

The PMP section of the OCA website contains many documents that will assist you in understanding the guideline. Access this section of the OCA website, [www.chiropractic.on.ca](http://www.chiropractic.on.ca) by selecting the green **PMP Website** button from the main screen. Go to the **Resources** menu and select **Auto Insurance**.

The highlighted documents in the screen shot below will provide you with the answers to many of your MIG questions. The 'Frequently Asked Questions' document covers most questions asked about the MIG that are not covered in the guideline. It is a 'must-have' for offices billing auto insurance.

**Auto Insurance Information**

**2010 Auto Insurance Reforms**

Title

[Frequently asked questions of the new auto insurance policy as of Sept. 2, 2010 \(PDF 421 KB\)](#)

[Minor Injury Guideline Bulletin \(PDF 28 KB\)](#)

[Minor Injury Guideline — Effective September 1, 2010 \(PDF 70 KB\)](#)

[Minor Injury Treatment Discharge Report \(OCF-24\) \(PDF 48 KB\)](#)

**Hint:**

**Create binders to hold all of your HCAI and MIG information so that you can access information easily for future reference.**



### • *What are the codes that are used for billing within the Minor Injury Guidelines??*

Minor injury codes are found on the OCF 21C in part 8. After clicking Add, type M into the Code field or locate and double click on the Minor Injury section in the list.

Part 7 of the OCF21C is where you detail the specific interventions used and the dates of service. Fees are not attached to interventions in Part 7.

### Minor Injury Guideline Codes & Fees

This table includes the GAP codes that are used on the OCF21C for MIG billing as well as the PMP codes that you may need to add to PMP for the patient billing.

GAP CODE	INTERVENTIONS	FEE	PMP CODE
MIG00	Minor Injury Initial Visit	215.00	MIGI
MIG01	Minor Injury Treatment Phase Block 1	775.00	MIG1
MIG02	Minor Injury Treatment Phase Block 2	500.00	MIG2
MIG03	Minor Injury Treatment Phase Block 3	225.00	MIG3
MIG24	Completion of Guideline Discharge Report (OCF24)	85.00	MIGD
MIGSG	Minor Injury Goods & Services	To an aggregate maximum of 400.00	MIGG
MIGTR	Minor Injury Transfer Fee	50.00	MIGT